



# HRDC

Human Resource Development Council

**OPEN NATIONAL BIDDING (ONB) EXERCISE  
SUPPLY/INSTALLATION/CONFIGURATION & COMMISSIONING OF A HYPER –  
CONVERGED SOLUTION AT THE HRDC PREMISES**

Further to queries submitted by potential bidders, kindly find below the respective replies.

- 1. W.R.T to point 12 of the Hyperconverged Appliance for Production Site Specifications Table on page 95, kindly confirm if existing servers are required to connect to the same datastore as the hyperconverged solution.**

**Reply:** This requirement is not mandatory. However, the Bidder should propose a workable solution for backup of data using the existing Fujitsu server.

- 2. From the technical specification, you have requested for RAID 5, HCI environment does not use RAID concept, they use Erasure Coding or RAIN. Please clarify**

**Reply:** Data stored on the proposed HCI solution should integrate both RAID and RAIN

- 3. What is the RTO and RPO for the DR site?**

**Reply:** Bidder to recommend the best RTO and RPO for HRDC. Preferably less than 1 hour RPO and 2 hours RTO

- 4. From technical specification, you have requested 3 years Warranty and in the SCC minimum of one year warranty. Kindly confirm the minimum warranty period required for the proposed solution?**

**Reply:** As specified in the technical specification under other requirements, item 28 at page 111 in tender bidding document, the warranty period required is 5 years, refer to below table section.

28	<p>Bidder undertakes to maintain the system for a period of up to <b>five years</b> (inclusive of warranty) following warranty <b>should the purchaser wish to enter into a maintenance contract</b> as per conditions of Maintenance Contract enclosed in the bidding document</p>	<p>The maintenance charges quoted in the Price Schedule should include labour, parts &amp; transport for <b>first 5 years (inclusive of warranty)</b></p> <p>For the financial Evaluation, the overall cost of the proposal will be the sum of the cost of items in Table 1 including equipment, hardware, services, installation &amp; commissioning and total maintenance charges for the first five years (inclusive of warranty) and any other cost involved.</p>		
----	---	---	--	--

**5. From technical specification, you have requested for the Backup solution disk backup Appliance. Please clarify**

**Reply:** As per the technical specification under Backup solution, the requirement for a disk backup appliance is optional. HRDC is planning to use this appliance for the external backup of the proposed Hyper Converged infrastructure.

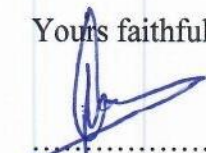
**6. Kindly provide the Serial Number for the Existing Fujitsu RX2530 M4 Server.**

**Reply:** YMBQ017960

Note also that a request was made by a potential bidder to extend the Closing Date of this bidding exercise; kindly be apprised that the Closing Date of the ONB Exercise is maintained for **Wednesday 27 October 2021 at 14hrs00**.

I take this opportunity to wish you best of luck for this procurement exercise.

Yours faithfully,



.....  
**Dr. R. AUCKLOO**  
Director