



Under the aegis of the  
Ministry of Education & Human Resources, Tertiary Education & Scientific Research

PRESS RELEASE - FOR IMMEDIATE RELEASE

25 February 2015

## HRDC to launch a Career Development Stairway for the ICT/BPO sector

---

The Human Resource Development Council (HRDC) has developed an innovative Career Development Stairway (CaDS), which is in the form of a website that maps out a structured career path in the ICT/BPO sector based on required qualifications and competencies. **The CaDS website will be launched by Mrs Leela Devi Dookun-Luchoomun, Minister of Education and Human Resources, Tertiary Education and Scientific Research, at 10 00 hrs on Thursday 05 March 2015 at the HRDC Lecture Theatre, 4<sup>th</sup> Floor, NG Tower, Cybercity, Ebène.**

*“The Career Development Stairway is a tool that provides information about career options and professional development in the ICT/BPO sector. The CaDS website will help individuals identify and map their career path and, most importantly, provides easy access to information,”* said HRDC Director, Mr Raj Auckloo.

The Career Development Stairway gives an industry-wide, objective framework for the many and varied jobs in the ICT/BPO sector. The CaDS website provides details about job profiles in the ICT/BPO sector, namely what the work is like, the qualifications and competencies required for each role, as well as the various entry and career progression routes to and from roles within or across sub-sectors. The website works on the simple premise that if a person joins the ICT/BPO sector with or without relevant skills at Step 1 (which is the basic level on the Career Development Stairway), the person will be aware of the “Stairway” to climb in order to progress to more senior roles. Additionally, the person will have information on the skills required to move up the “Stairway” in order to develop the competencies necessary to carry out the new role effectively.

63 job profiles in the ICT/BPO sector have been classified into 9 sub-sectors, namely Call Centre; Business Process Outsourcing (BPO); IT Security; Networking; Software Development and Web; Infrastructure and Systems; Systems Design; Service Management; and Software Testing.



Under the aegis of the  
Ministry of Education & Human Resources, Tertiary Education & Scientific Research

The main objectives of CaDS are to:

- Provide information on the various job roles and career opportunities in the ICT/BPO sector;
- Provide details on career progression opportunities on the same step as well as information on job roles on the next step;
- Help in planning and managing one's career - whether one is a new entrant to the sector or is looking for further opportunities within the sector; and
- Help reduce skills mismatch through relevant training provided by informed training centres.

Potential users of the Career Development Stairway include secondary school students, universities, job seekers, unemployed individuals, employers, training providers, Government/Policy makers and working professionals.

**Aide-mémoire**

<b>Date:</b>	<b>Thursday 05 March 2015</b>
<b>Time:</b>	<b>10 00 hrs</b>
<b>Venue</b>	<b>HRDC Lecture Theatre, 4<sup>th</sup> Floor, NG Tower, Cybercity, Ebène</b>

--

**Contact**

For further information, please contact:

Mr Raj Auckloo  
Director  
Tel: 464 4351  
Email: [rauckloo@hrdc.intnet.mu](mailto:rauckloo@hrdc.intnet.mu)

or

Preetisha Gungadoo  
Public Relations & Communication Officer  
Tel: 464 8503 or 5252 8614  
Email: [pgungah@hrdc.intnet.mu](mailto:pgungah@hrdc.intnet.mu)

– END –